

April 24, 2026

I want to thank you for all your efforts in setting me up. Would not have been able to take the trip without your support. You ask for comments, I do have a couple.

- Van transportation. The driver deserves COMBAT PAY. He was always there when he said he would be. His efforts in the ship loading zone were exemplary (both in arriving at the ship and returning). NEVER have I seen such a state of confusion.

Ship APP: Roy said I should get it. The customer services folks put it on my phone (took a call to a brother-in-law to get my password). It was/is a must have. You may have mentioned it; however, I do not remember. Please beat that into all your folks.

Ship Account: Again, thanks for setting that up. Made life easy.

- The crew on CARNIVAL HORIZON was over the top helpful in all ways. If you had a question - they were all over it. Could not have been better.

- Cleanliness: At all times someone from the crew was cleaning something. I sure felt secure in that area.

- SPA: The daughters were shocked to learn that I went for a pedicure. That went well except for when the tech used the "sandpaper thing" on the bottom of my feet. That was a shocker. BUT, more importantly, the tech took one look at me and dipped her fingers into a jar and rubbed a salve beneath my eyes. I have "bags there". She said that it would help. Then she said you have very dry skin on your arms. Out comes more lotion and she puts it on, immediate relief. I understand the SPA markets their products; however, in each case they were right on the mark. I did immediately buy the skin lotion. A few days later the "eye bags" were very much improved and I went back to get the ""eye bag" treatment kit. As far as I am concerned, this is my ship highlight.

Food: You're setting up dinner for all of us together was wonderful. Appetizers and desserts were great. Service was excellent, the servers were very attentive to our requests. Basic buffets were acceptable. Specific areas such as omelet station, hamburger place, hotdog and BBQ areas were very good.

Shows: Main shows were high energy and good. The biggest part of the shows was the staging and background graphics. My highlight here was the addition of three very good and attractive violinists for the ending show. (I am prejudiced here - my wife was a concert violinist)

I again want to thank you for everything!

Kelsey